

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,056	858	23%	▲
	Admits	867	689	26%	▲
	Discharges	867	649	34%	▲
	Service Hours		-		
	Bed Days	92,215	86,221	7%	

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 13 FY21 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		92%	80%	91%
✓ Outcome		92%	80%	83%
✓ Recovery		92%	80%	79%
✓ Access		92%	80%	88%
✓ Respect		91%	80%	91%
✓ Quality and Appropriateness		83%	80%	93%

■ Satisfied %    |    ■ Goal %    ■ 0-80%    ■ 80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Addiction</b>	Inpatient Services	767	72.5%
	Outpatient Services	283	27.5%
<b>Mental Health</b>	Inpatient Services	291	27.5%
	Outpatient Services	767	72.5%

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	67	6%	10%	Male	696	66%	59%
26-34	206	20%	22%	Female	356	34%	41%
35-44	295	28%	23%	Transgender	4	0%	0%
45-54	206	20%	18%				
55-64	201	19%	18%				
65+	81	8%	8%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	850	80%	▲ 68%	White/Caucasian	616	58%	61%
Hisp-Puerto Rican	129	12%	11%	Black/African American	240	23%	17%
Hispanic-Other	62	6%	9%	Other	159	15%	13%
Unknown	12	1%	▼ 12%	Multiple Races	17	2%	1%
Hispanic-Cuban	2	0%	0%	Asian	10	1%	1%
Hispanic-Mexican	1	0%	1%	Unknown	7	1%	6%
				Am. Indian/Native Alaskan	6	1%	0%
				Hawaiian/Other Pacific Islander	1	0%	0%

■ Unique Clients    |    ■ State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	199	216	-8%
Admits	56	73	-23% ▼
Discharges	52	73	-29% ▼
Transfers - In	2	1	100% ▲
Bed Days	53,565	53,328	0%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		44	85%	95%	83%	-10% ▼
✓ No Re-admit within 30 Days of Discharge		43	88%	85%	91%	3%
● Follow-up within 30 Days of Discharge		36	82%	90%	68%	-8%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		87%
● On-Time Periodic	Actual	State Avg
● 6 Month Updates		12%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		95%
✓ SA Screen Complete		100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		99%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		140	1,244 days	0.2	105%	90%	88%	15% ▲

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													92%
Discharges													100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	32	9%
Admits	7	15	-53% ▼
Discharges	10	3	233% ▲
Bed Days	10,063	9,358	8%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	88%	87%
On-Time Periodic		
6 Month Updates	0%	12%
Co-occurring		
MH Screen Complete	75%	95%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	70%	95%	83%	-25% ▼
No Re-admit within 30 Days of Discharge		7	100%	85%	91%	15% ▲
Follow-up within 30 Days of Discharge		2	29%	90%	68%	-61% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,248 days	0.4	61%	90%	88%	-29% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	17	18% ▲
Admits	8	3	167% ▲
Discharges	8	6	33% ▲
Bed Days	4,707	4,881	-4%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	87%
On-Time Periodic		
6 Month Updates	0%	12%
Co-occurring		
MH Screen Complete	88%	95%
SA Screen Complete	100%	100%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

### Discharge Outcomes

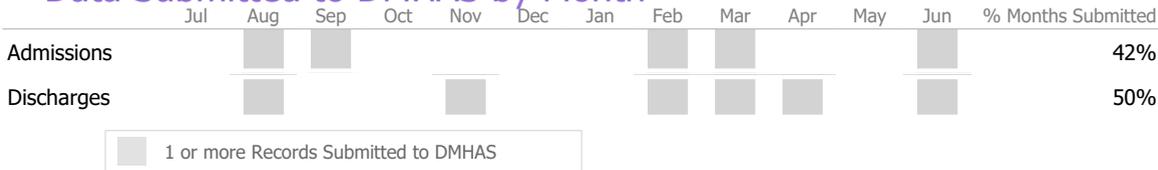
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	88%	95%	83%	-7%
No Re-admit within 30 Days of Discharge		7	88%	85%	91%	3%
Follow-up within 30 Days of Discharge		2	29%	90%	68%	-61%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	1,397 days	0.2	86%	90%	88%	-4%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual | Goal    ✓ Goal Met    Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	43	-7%
Admits	18	26	-31% ▼
Discharges	21	22	-5%
Transfers - In	1	-	
Transfers - Out	1	-	
Bed Days	7,284	6,729	8%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		20	91%	95%	83%	-4%
✓ No Re-admit within 30 Days of Discharge		20	95%	85%	91%	10%
● Follow-up within 30 Days of Discharge		16	84%	90%	68%	-6%

### Data Submission Quality

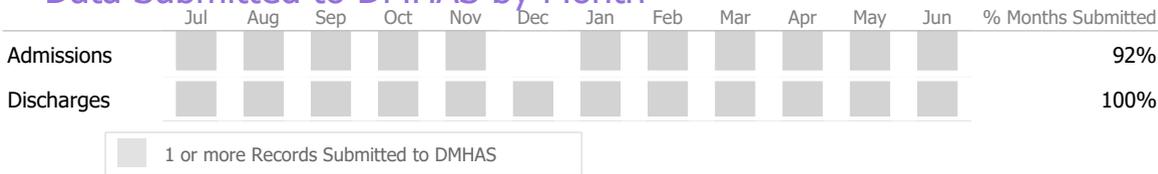
Data Entry	Actual	State Avg
✓ Valid NOMS Data		87%
● On-Time Periodic	Actual	State Avg
● 6 Month Updates	0%	12%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	95%
✓ SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		20	432 days	0.2	100%	90%	88%	10%

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

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# Medically Managed Detox 4.0

Connecticut Valley Hospital

Addiction - Inpatient Services - Medically Managed Detox 4.2

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	435	358	22% ▲
Admits	468	382	23% ▲
Discharges	267	238	12% ▲
Transfers - Out	209	140	49% ▲
Bed Days	2,697	2,145	26% ▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		327	69%	80%	69%	-11% ▼
✓ No Re-admit within 30 Days of Discharge		260	97%	85%	97%	12% ▲
● Follow-up within 30 Days of Discharge		65	47%	90%	47%	-43% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	88%	51%
✓ Valid TEDS Data	100%	49%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Co-occurring</b>		
✓ MH Screen Complete	100%	47%
✓ SA Screen Complete	100%	47%
<b>Diagnosis</b>		
✓ Valid Axis I Diagnosis	100%	100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	6 days	0.1	18%	90%	18%	-72% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	■	■	■	■	■	■	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

# Medically Monitored Intensive Inpt. 3.7

Connecticut Valley Hospital

Addiction - Inpatient Services - NA

Connecticut Dept of Mental Health and Addiction Services

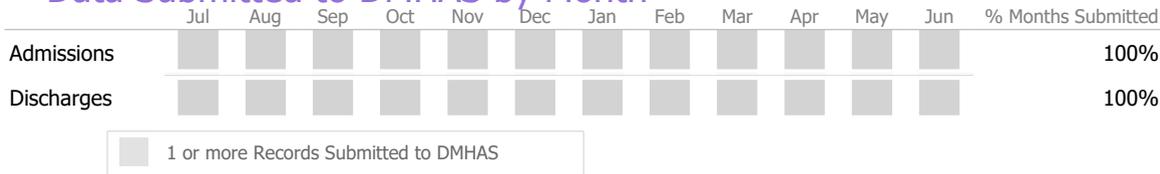
Program Quality Dashboard

Reporting Period: July 2021 - June 2022 (Data as of Oct 03, 2022)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	506	339	49% ▲
Admits	245	190	29% ▲
Discharges	481	307	57% ▲
Transfers - In	254	171	49% ▲
Transfers - Out	19	29	-34% ▼
Bed Days	13,535	9,780	38% ▲

## Data Submitted to DMHAS by Month



\* State Avg based on 1 Active NA Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

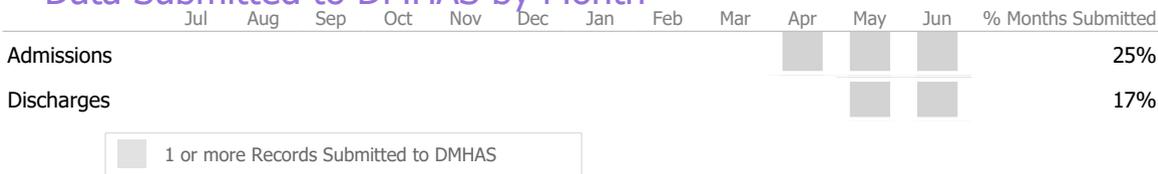
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	65		
Admits	65	-	
Discharges	28	-	
Transfers - Out	28	-	
Bed Days	364	-	

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	91%
Valid TEDS Data	100%	100%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Co-occurring</b>		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%

### Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 1 Active Medically Managed Detox IP Programs

Variances in data may be indicative of operational adjustments related to the pandemic.